

Dear Arihant Customer,

After the implementation of Mobile DND Policy by TRAI, it could be possible that you are not receiving your transaction confirmation, research calls and other important SMS from Arihant, if your number is registered in DND category (kindly note that mobile numbers are registered with TRAI in DND category by default even if you do not activate it)

In order to ensure that you get these important updates through SMS, please follow the following:

To receive **transaction** messages send SMS **"START 1" to 1909**.

Once you send the SMS, they will confirm.

The registration will be effective within 7 days of placing the request with the service provider. The customers can check the status of their preference / registration by clicking on **"Customer Registration Status"** on <http://nccptrai.gov.in/nccpreistry/search.misc>.

Customer can also change the preferences after 7 days of registration or the last change of preference.

Service Provider will take action on complaint and inform the complainant within 7 days of lodging of complaint. Customers may check registration status of his complaint through the link **"UCC Complaint Registration Status"**.

In case you face any problems regarding non-receipt of SMS, please email us at backoffice@arihantcapital.com or alternatively call us at: 0731-4217-150 / 151 / 154.